



Sri Guru Nanak Dev Khalsa College
Dev Nagar, Karol Bagh

STUDENT SATISFACTION SURVEY REPORT

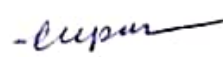
2019-2020

Conducted by
Internal Quality Assurance Cell

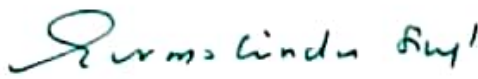
Important details about the survey

Institute where survey conducted	Sri Guru Nanak Dev Khalsa College
Survey Conducted by	Internal Quality Assurance Cell
Year for which data collected	2019-2020
Tool by which survey conducted	Google Forms
Platform	Online
No of Questionnaire used	3
Total number of questions	51
Scale used	Likert Scale
No of Respondents	619

Report Submitted by


Dr. Deepak Sharma
IQAC Coordinator
SGND Khalsa College

SRI GURU NANAK DEV
KHALSA COLLEGE
Dev Nagar, Karol Bagh, Delhi 5



Dr. Gurmohinder Singh
Oftg. Principal
SGND Khalsa College
Oftg./Acting Principal
SGND Khalsa College
(University of Delhi)
Dev Nagar, New Delhi-5

PART 1

QUESTIONNAIRE

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A. Feedback from students about Teaching, Learning and Evaluation

A1.	Modern teaching aids are used by the teachers while teaching
A2.	Teachers guide the students for their overall personality development
A3.	Periodical assessments are conducted regularly
A4.	Regular and timely feedback is given on our performance
A5.	Teachers' attitude towards the students is friendly and helpful
A6.	The internal evaluation process is fair and unbiased
A7.	The courses studied by me have enhanced my knowledge, skills and capabilities
A8.	The curriculum is designed so as to enhance our employability
A9.	The entire syllabus is complete on time
A10.	The teachers are available and accessible to you after lecture timings

B. Parents feedback about College

B1.	Satisfied with the quality of teaching and learning in the college
B2.	Sufficient opportunities are given to students for participation in various co-curricular activities
B3.	Infrastructure facilities provided in the College are satisfactory
B4.	Regular programmes are conducted in the college for placement and to improve the employability of students
B5.	Satisfied with efforts taken by college for overall personality development of the students
B6.	Student mentoring is effectively done
B7.	Grievance redressal mechanism existing in the College is very effective
B8.	There is absolutely no ragging in the college campus
B9.	My son/ daughter feels absolutely safe and comfortable in the college campus

C. Students feedback about College

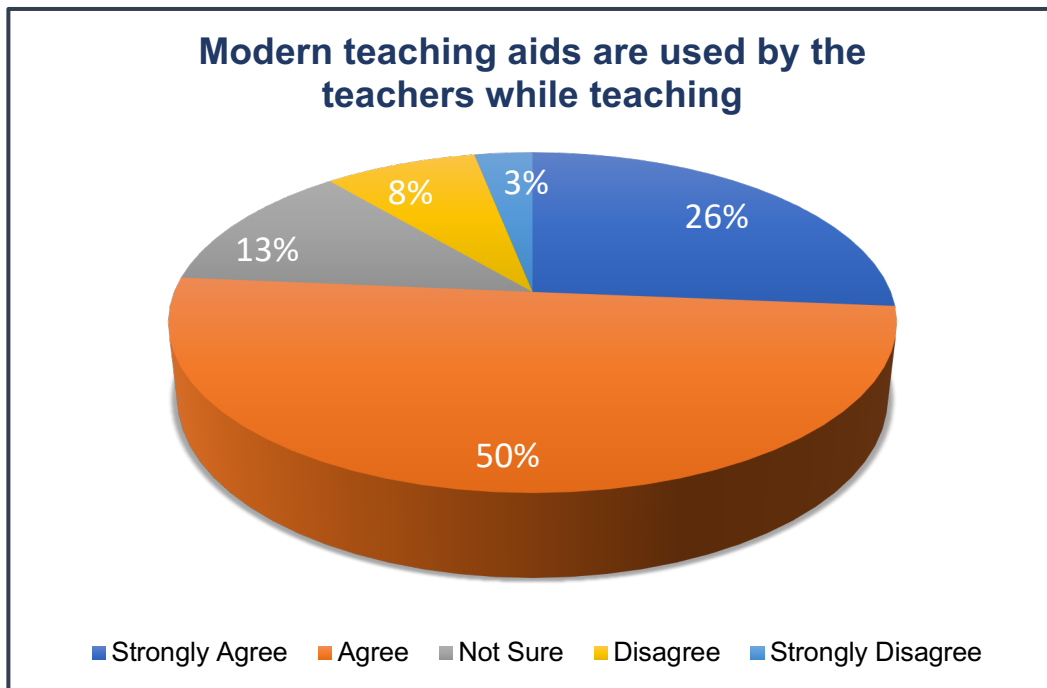
C1.	Basic facilities e.g. sitting and lighting arrangement
C2.	Availability of tools of learning e.g. projector, writing board, screen etc
C3.	Access to the Computer lab.
C4.	Availability/ Access to Internet with good speed
C5.	Your experience of the use of Computer lab
C6.	Lab Technicians and Assistants are helpful.
C7.	Access to the Library.
C8.	Availability of textbooks.
C9.	Library Assistants are helpful and cordial
C10.	Availability of e-resources/ Reference Books and Journals
C11.	Comfort in the use of the reading room in the Library
C12.	Availability of information /Notice.
C13.	Interaction with administrative staff
C14.	Information regarding procedural requirements
C15.	Redressal of complaints and grievances
C16.	Feel safe and comfortable in the college campus
C17.	Cleanliness of common spaces in College
C18.	Availability of wifi in College
C19.	Availability of safe drinking water
C20.	Cleanliness of washrooms
C21.	Involvement in co-curricular activities according to one's interests.
C22.	Freedom of functioning in activities and societies
C23.	Fair and impartial dealing in co-curricular activities
C24.	Opportunity provided to showcase talent and develop leadership qualities.
C25.	Regular information is provided about placement cell activities
C26.	Orientation programmes are conducted to improve our skills, personality, and employability.
C27.	Sufficient number of employers are invited
C28.	Indoor games for recreation is available in common room
C29.	Students with inclination in sports are encouraged and trained
C30.	Principal is easily accessible to the students.
C31.	Meeting with Principal greatly helps in grievance -redressal
C32.	Effective grievance mechanism

PART 2

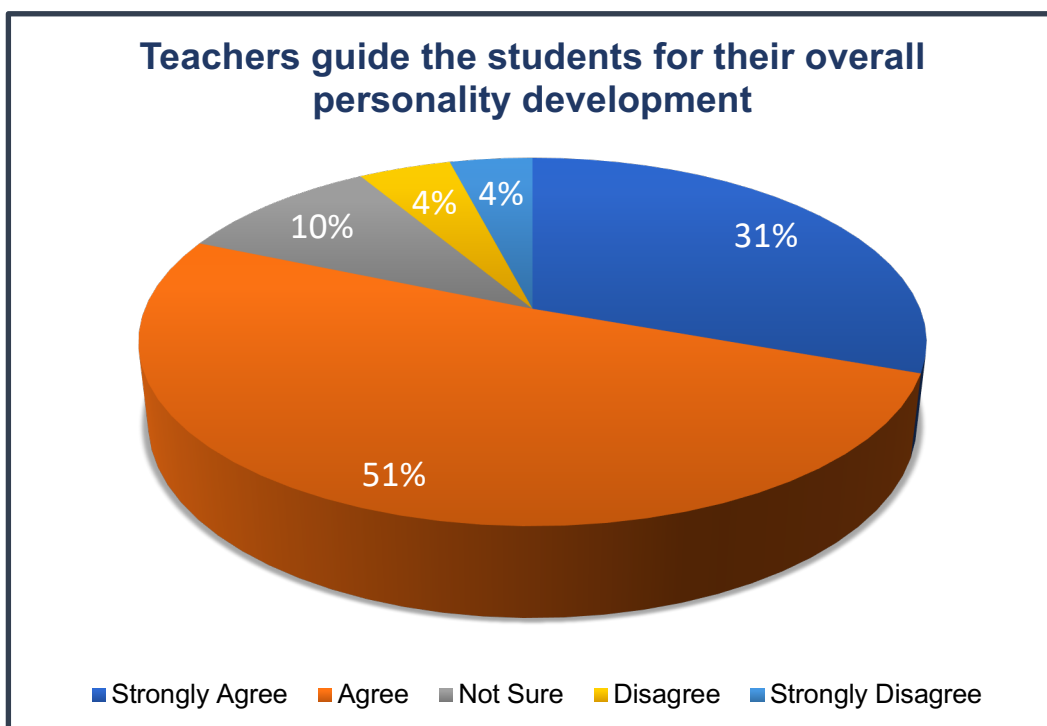
Student Satisfaction Survey(SSS) Report on overall Institutional performance

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A. Feedback from students about Teaching, Learning and Evaluation

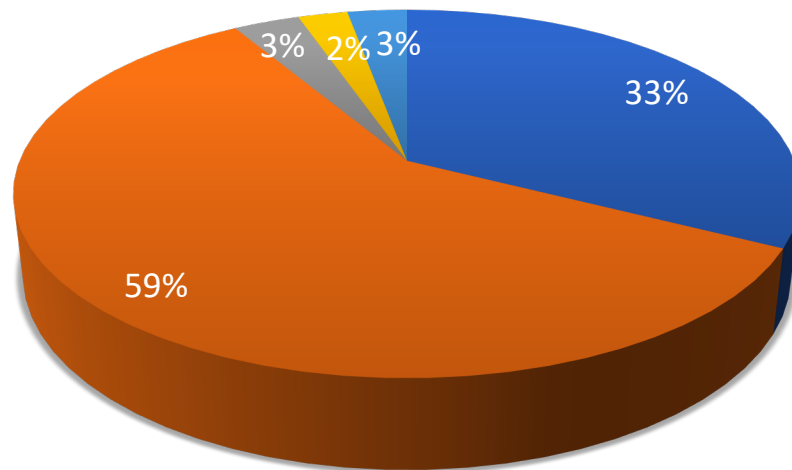


A1



A2

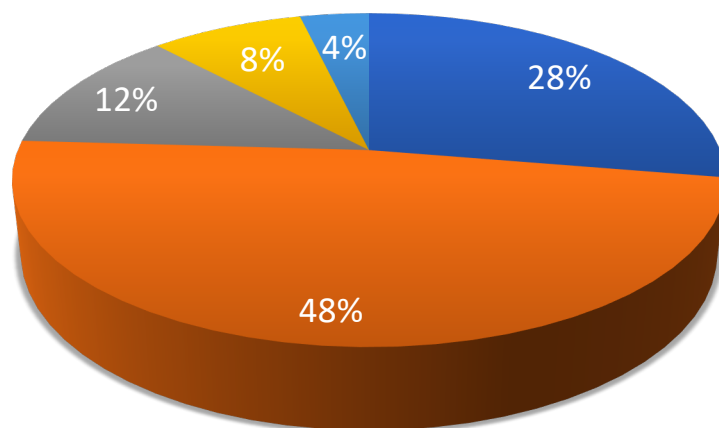
Periodical assessments are conducted regularly



■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

A3

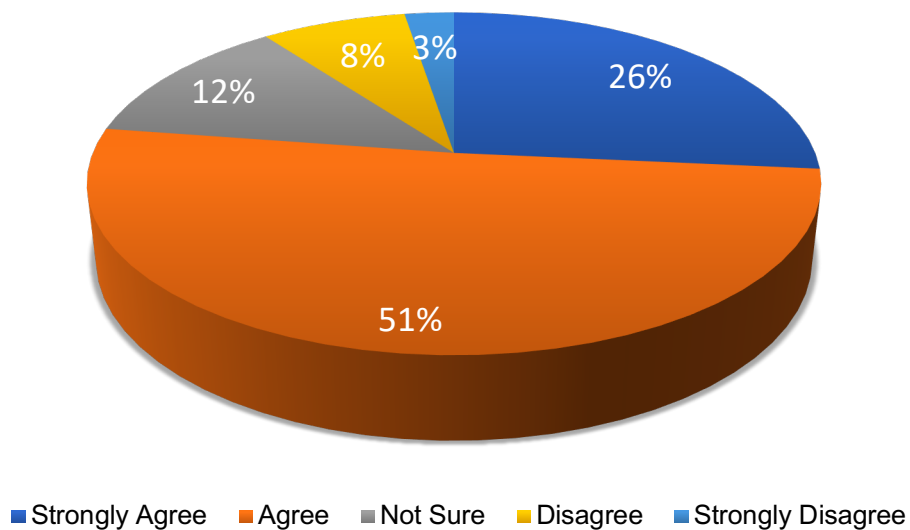
Regular and timely feedback is given on our performance



■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

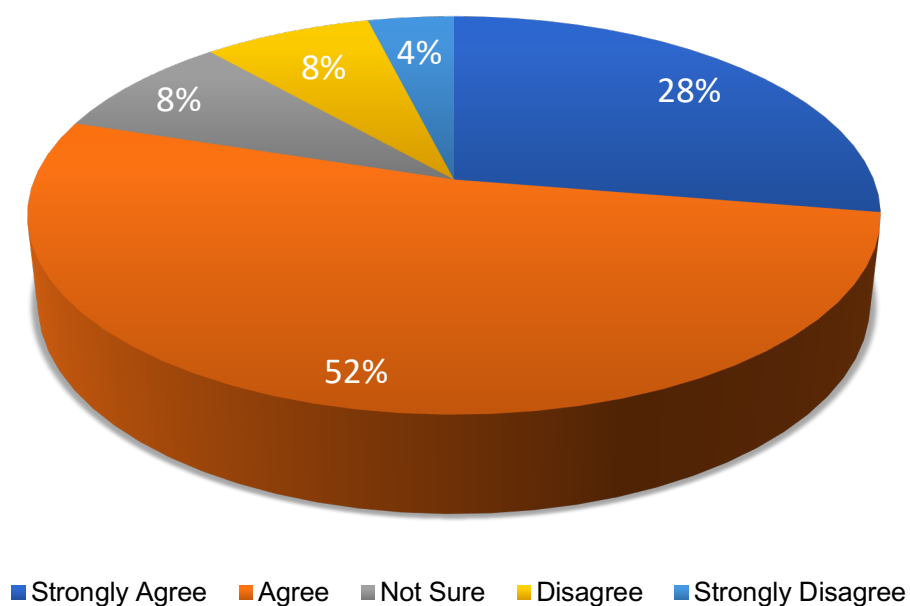
A4

Teachers' attitude towards the students is friendly and helpful



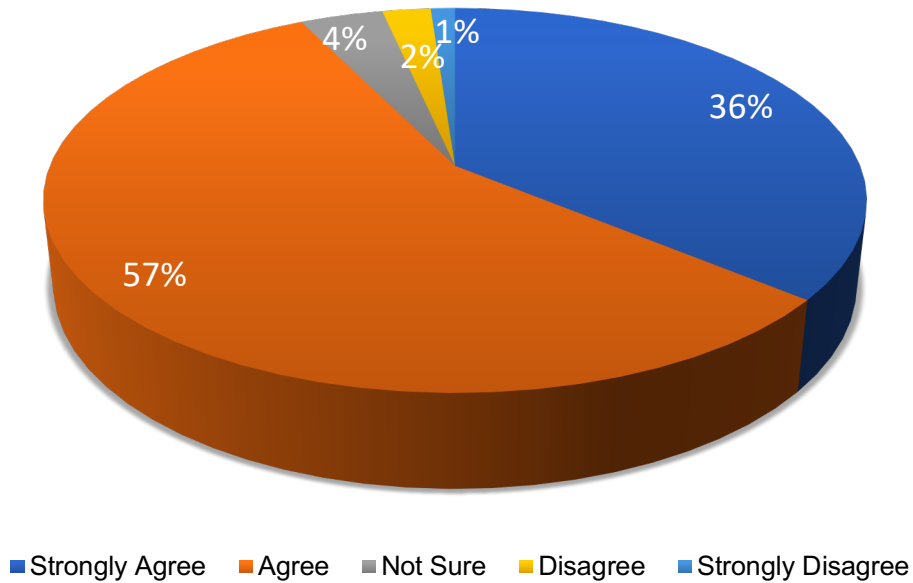
A5

The internal evaluation process is fair and unbiased



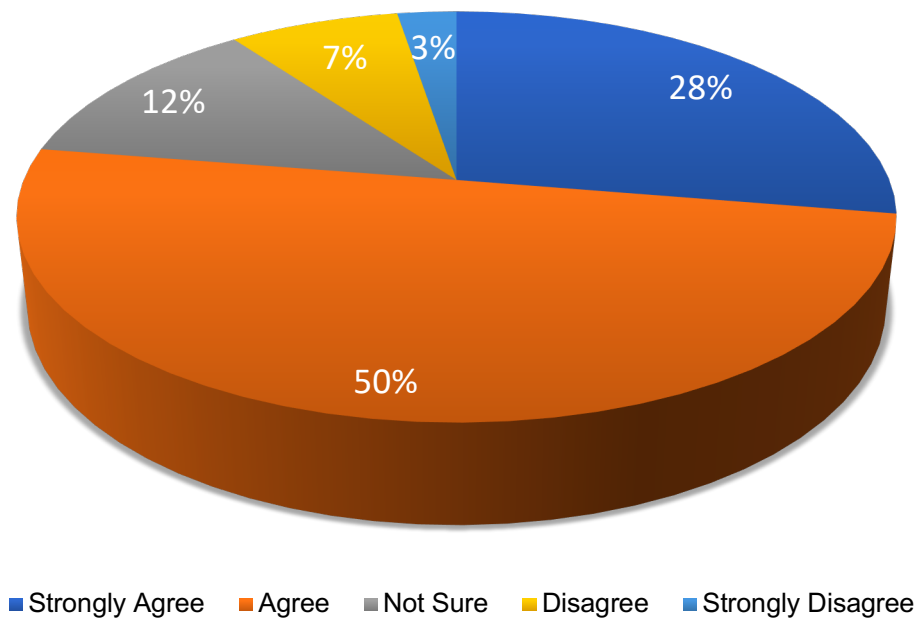
A6

The courses studied by me have enhanced my knowledge, skills and capabilities



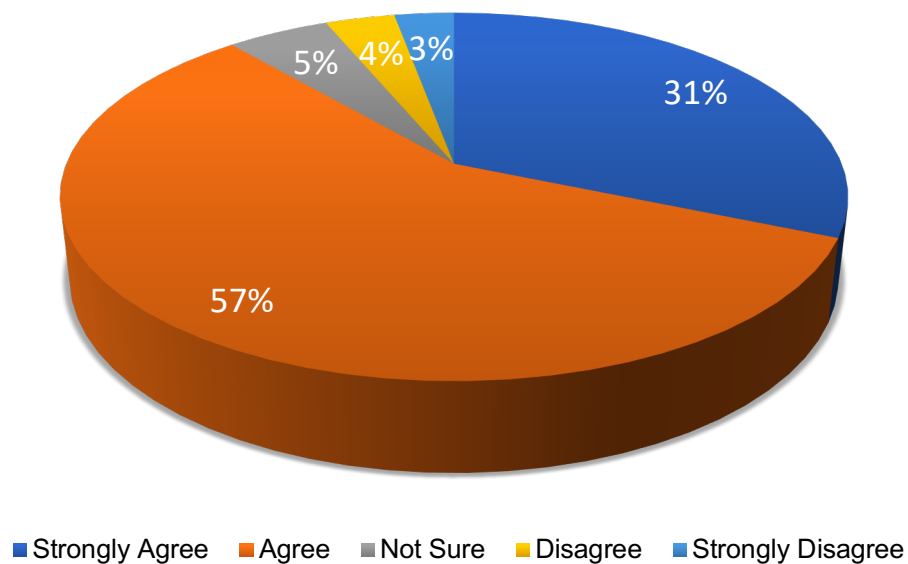
A7

The curriculum is designed so as to enhance our employability



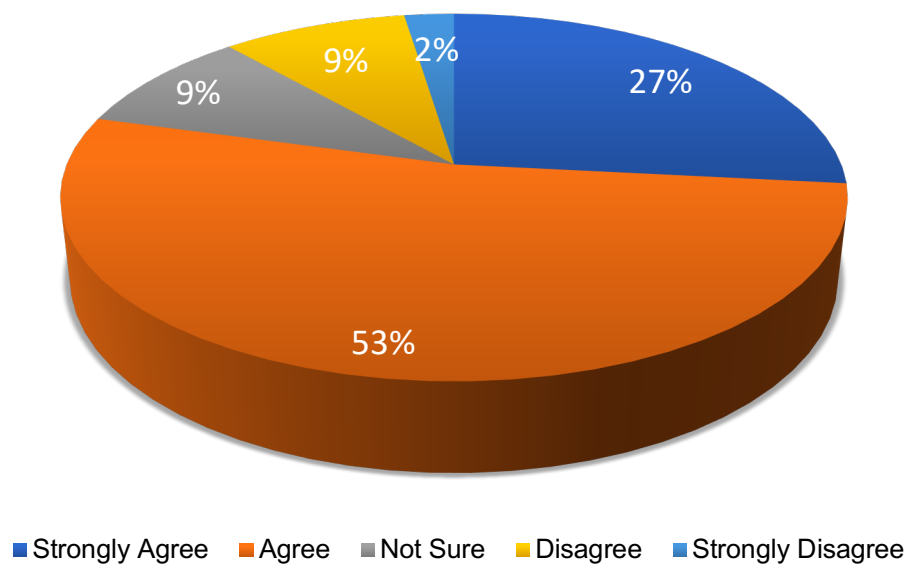
A8

The entire syllabus is completed in time



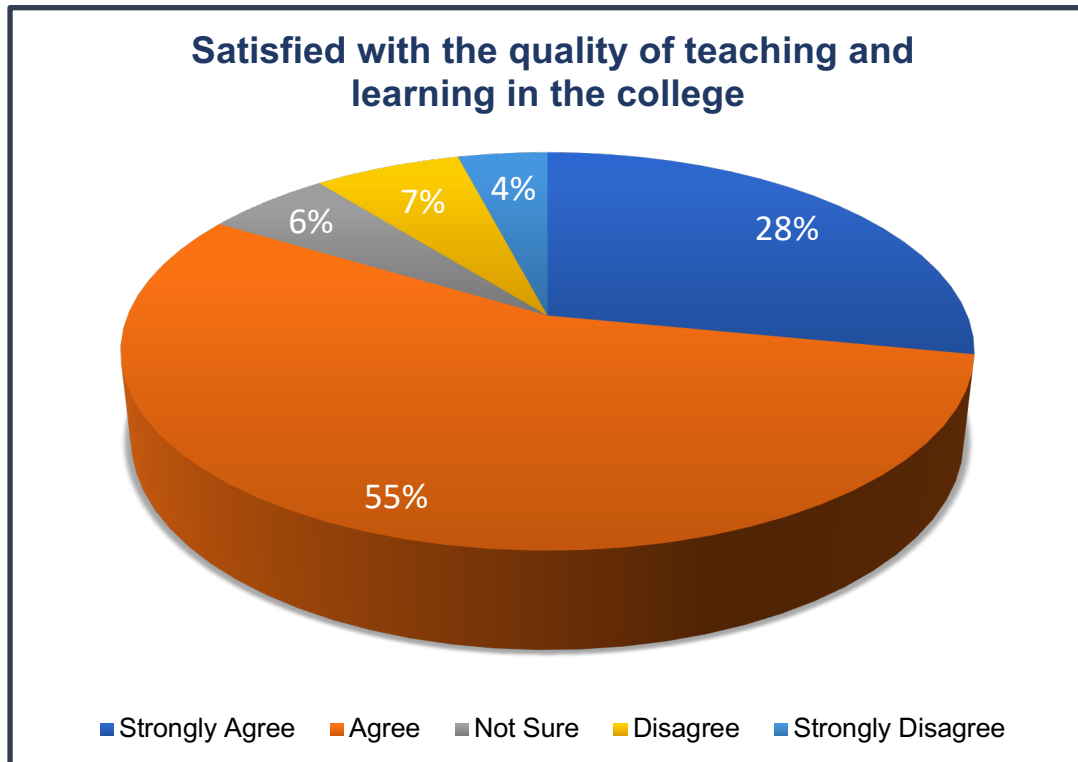
A9

The teachers are available and accessible to you after lecture timings

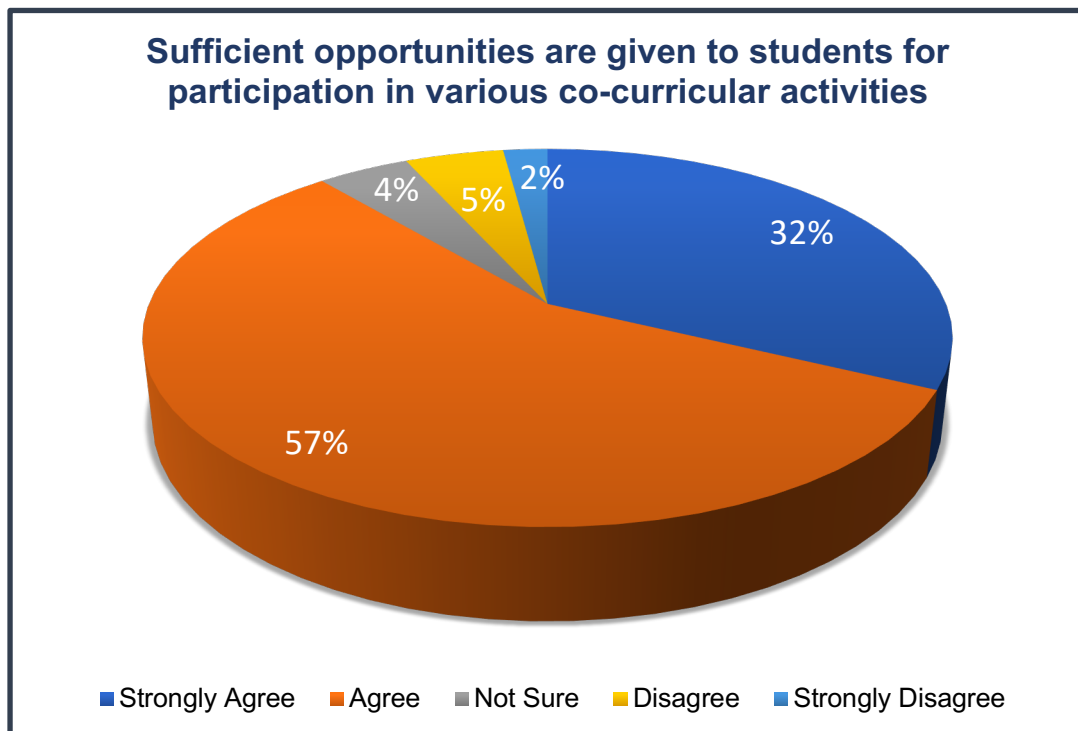


A10

B. Parent's Feedback about College

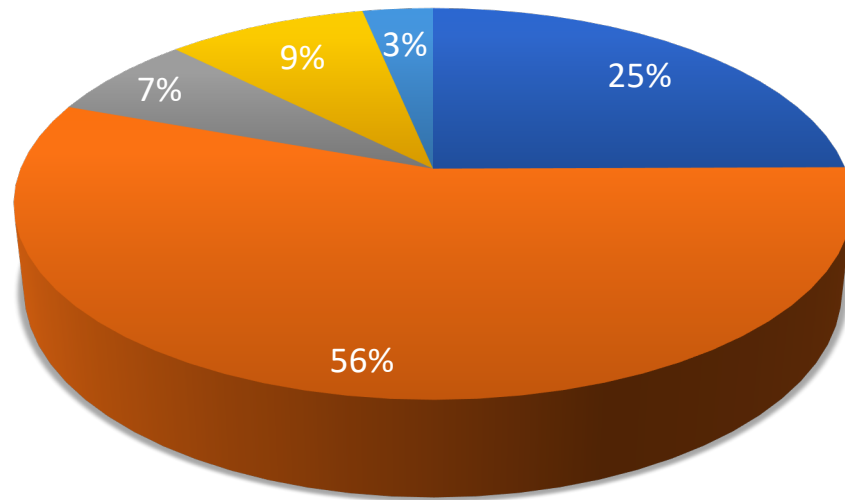


B1



B2

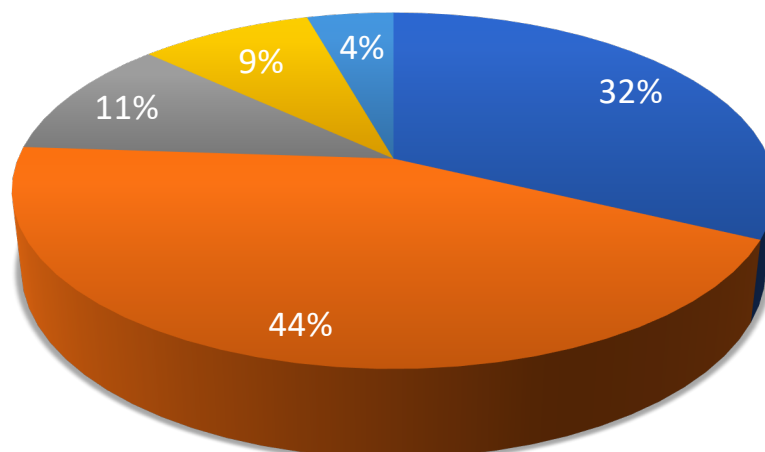
Infrastructure facilities provided in the College are satisfactory



■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

B3

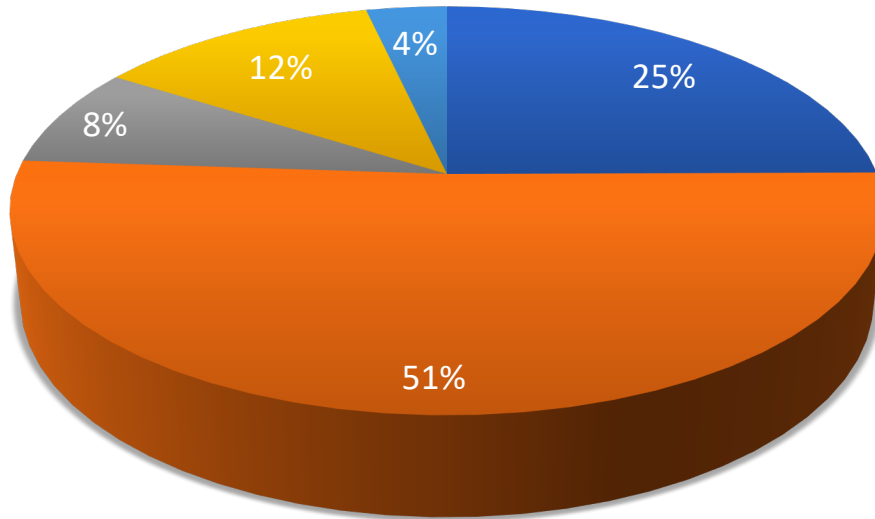
Regular programmes are conducted in the college for placement and to improve the employability of students



■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

B4

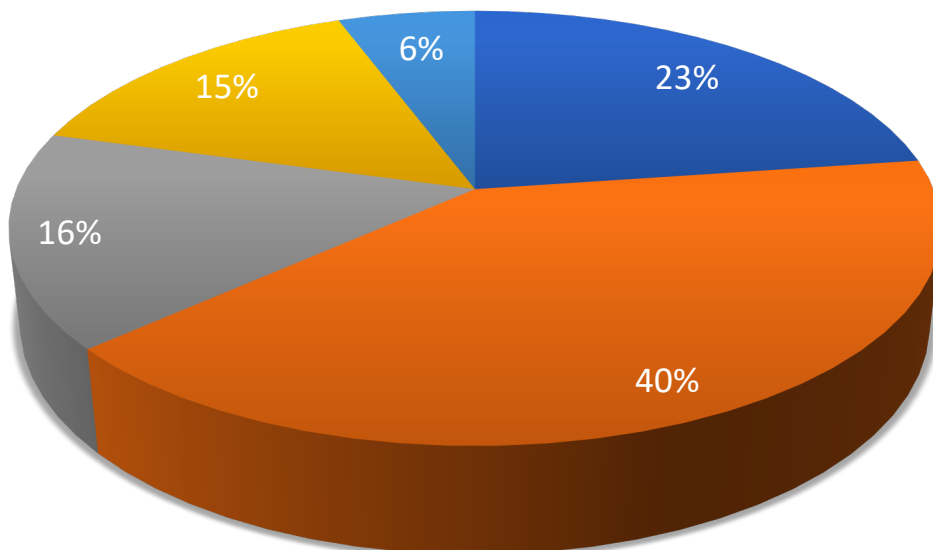
Satisfied with efforts taken by college for overall personality development of the students



■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

B5

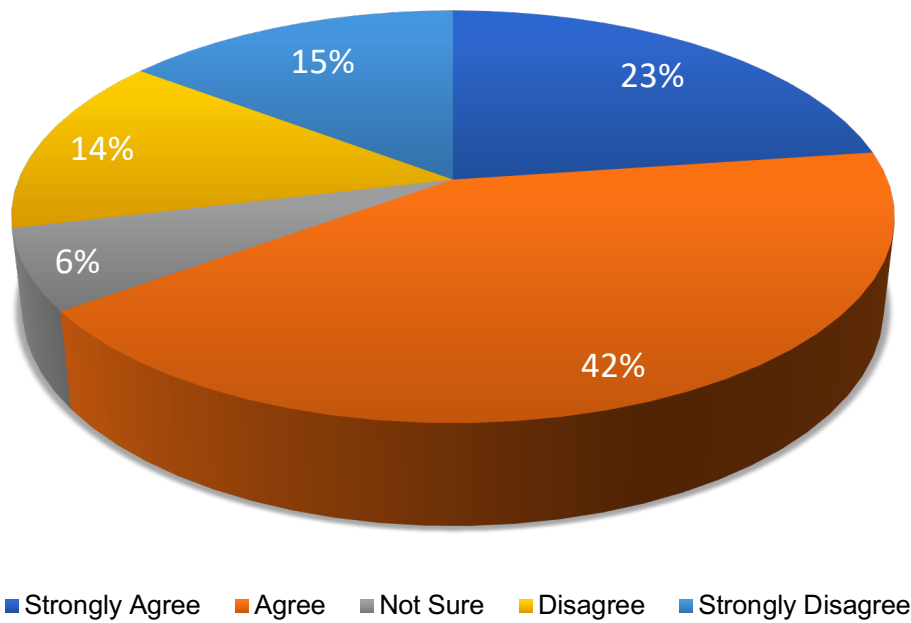
Student mentoring is effectively done



■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

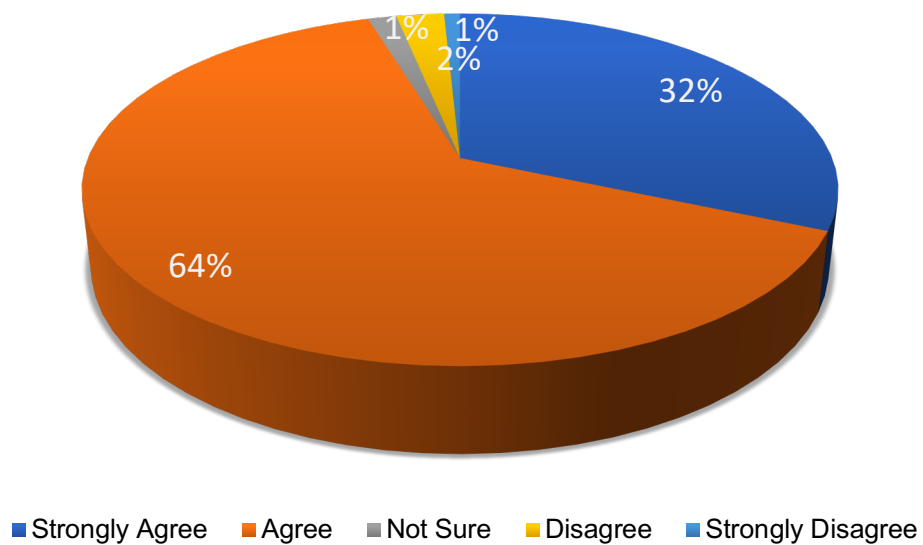
B6

Grievance redressal mechanism existing in the College is very effective



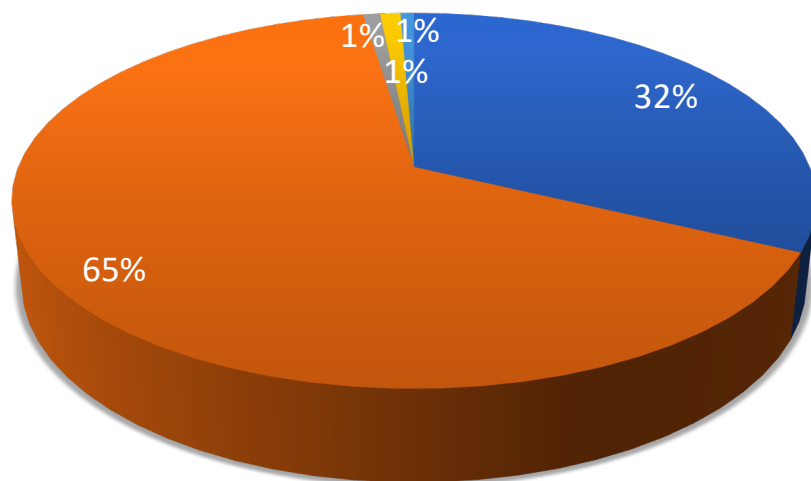
B7

There is absolutely no ragging in the college campus



B8

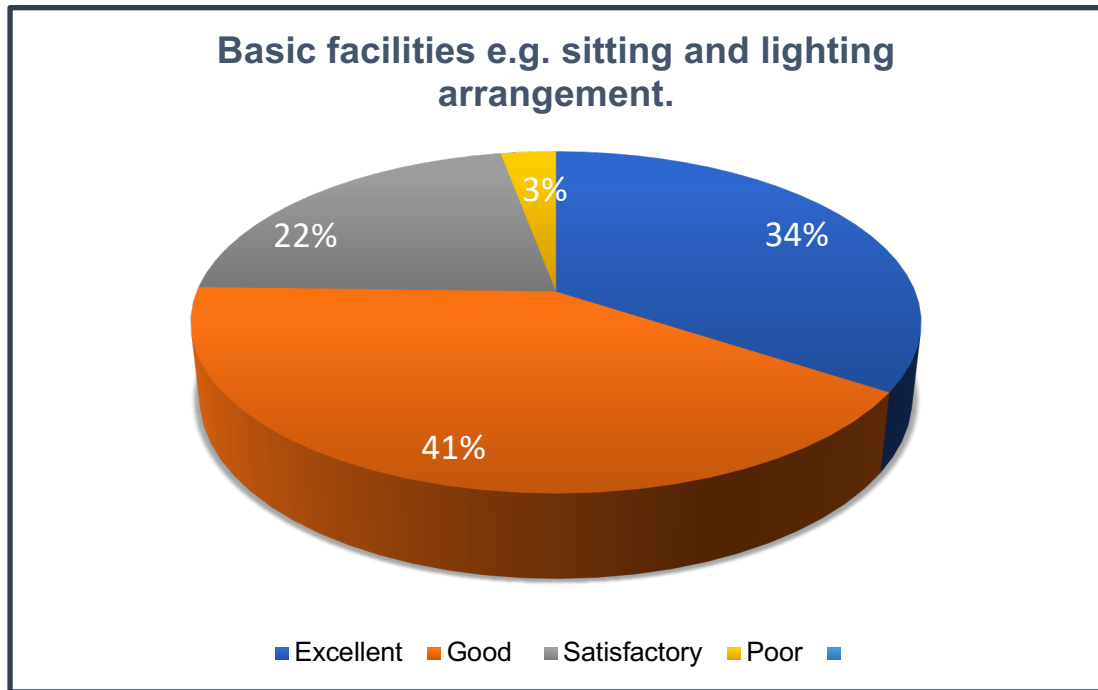
My son/daughter feels absolutely safe and comfortable in the college campus



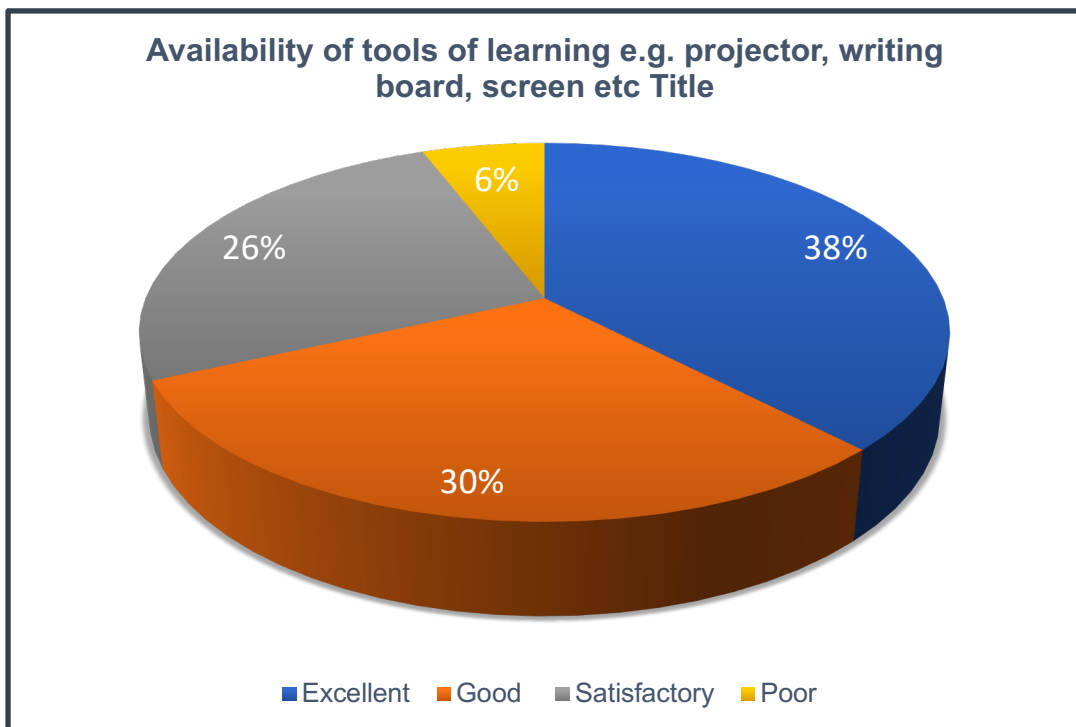
■ Strongly Agree ■ Agree ■ Not Sure ■ Disagree ■ Strongly Disagree

B9

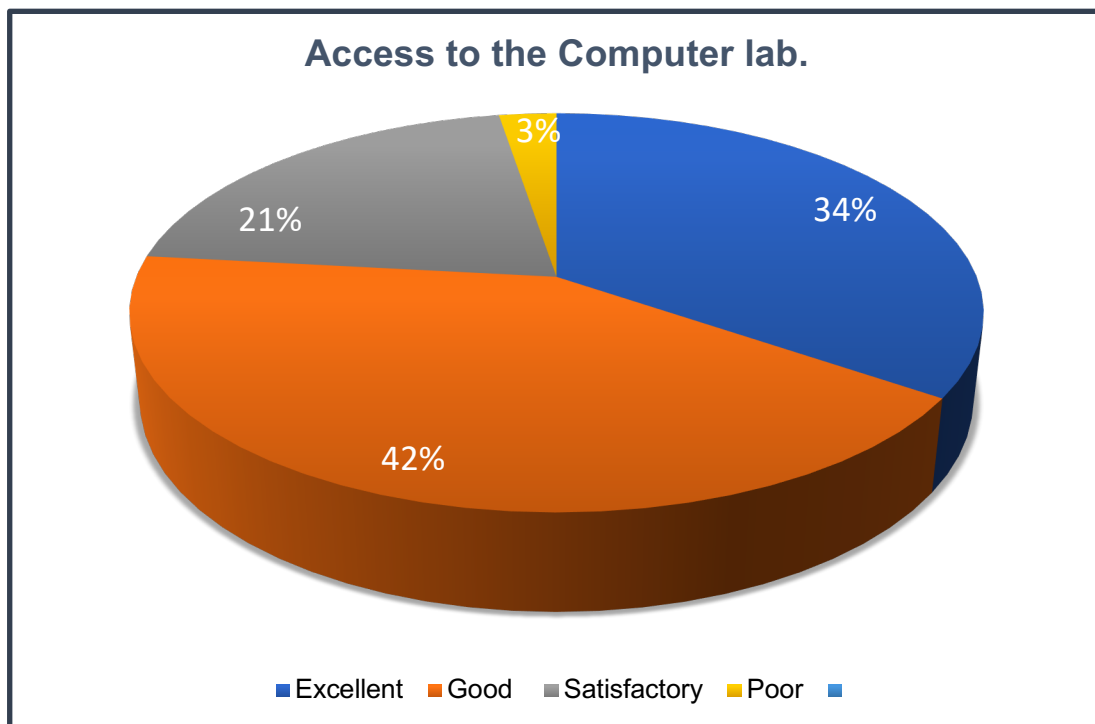
C. Students Feedback about College



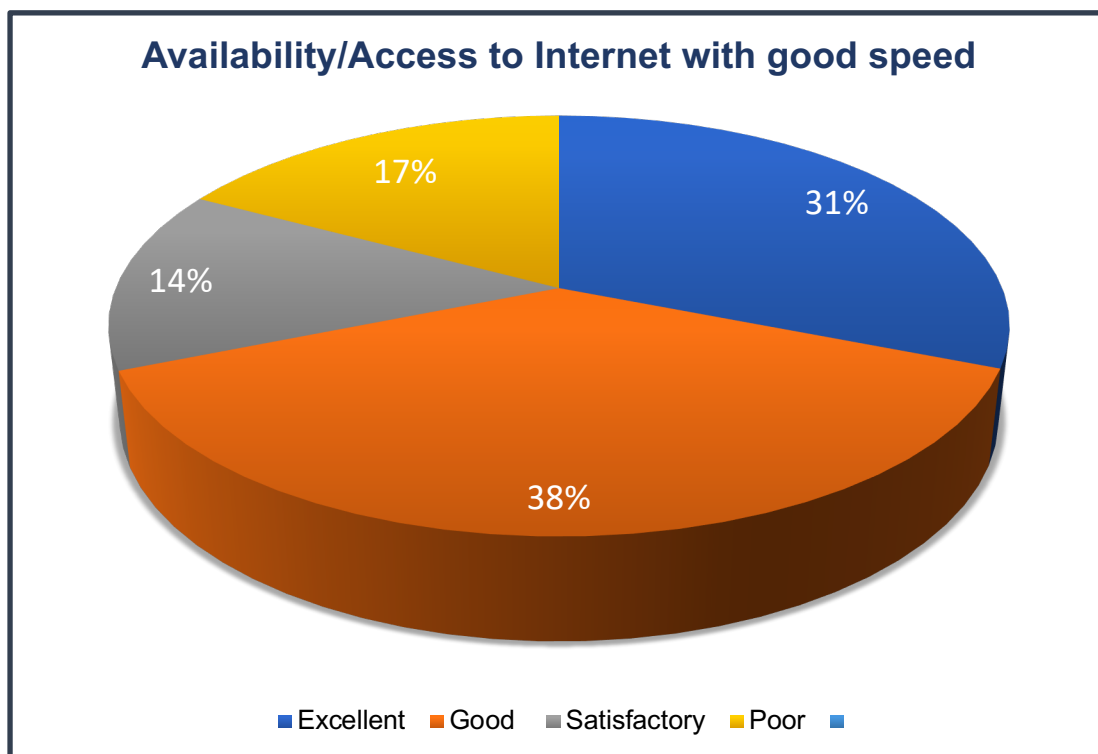
C1



C2

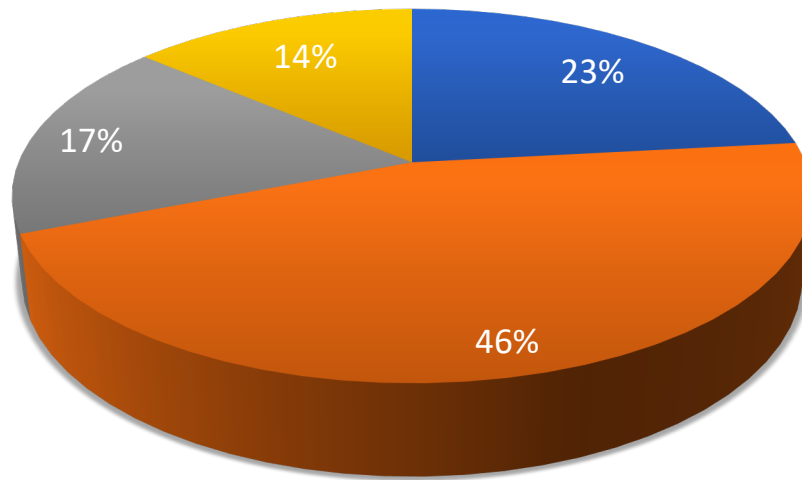


C3



C4

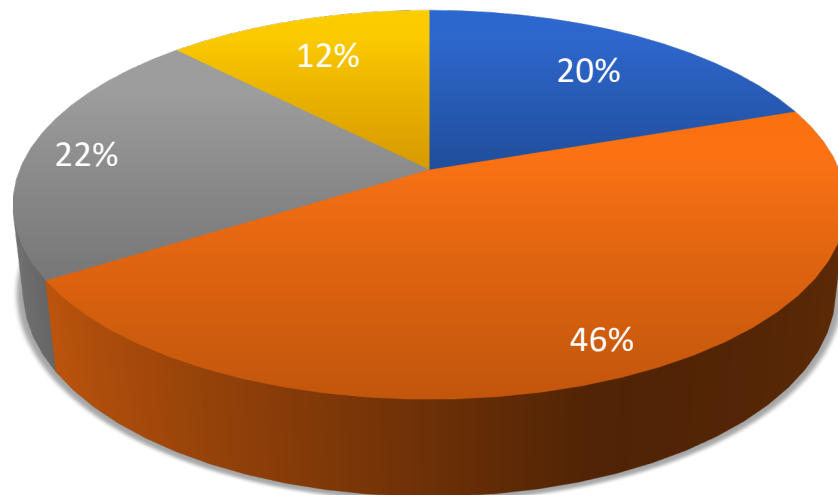
Your experience of the use of Computer lab



■ Excellent ■ Good ■ Satisfactory ■ Poor ■

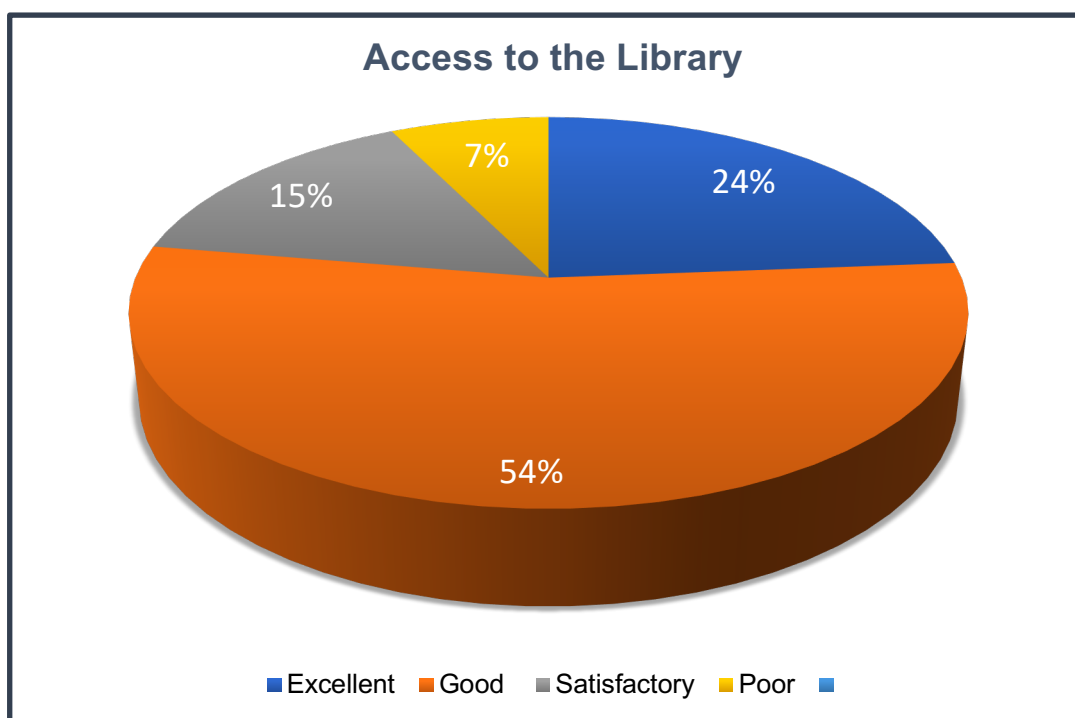
C5

Lab Technicians and Assistants are helpful

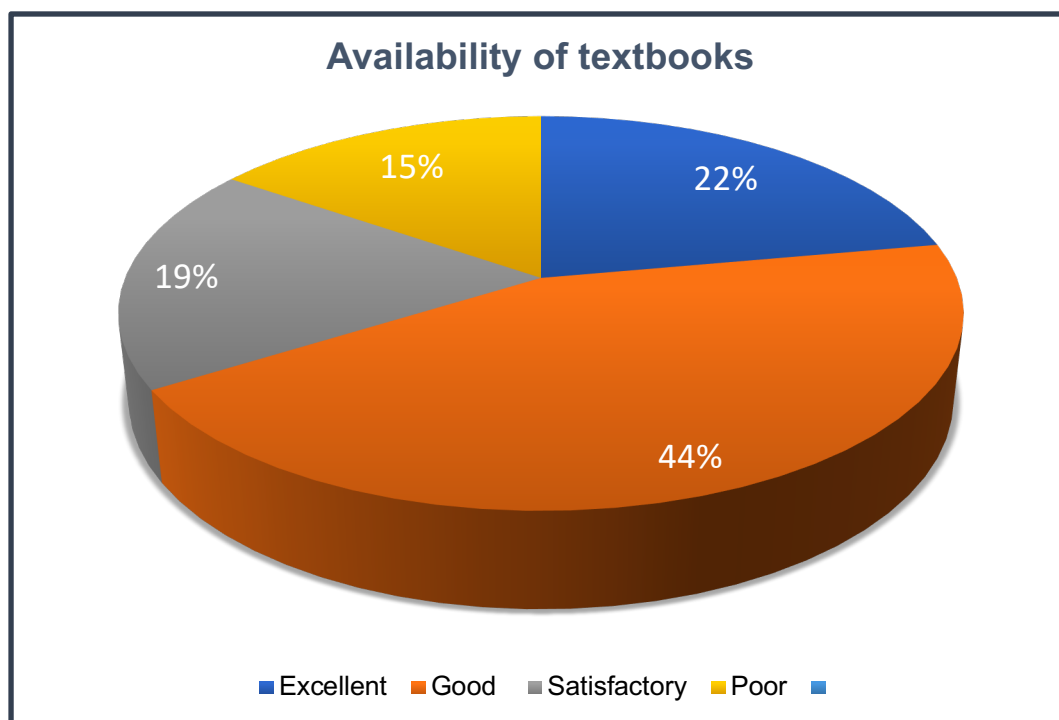


■ Excellent ■ Good ■ Satisfactory ■ Poor ■

C6

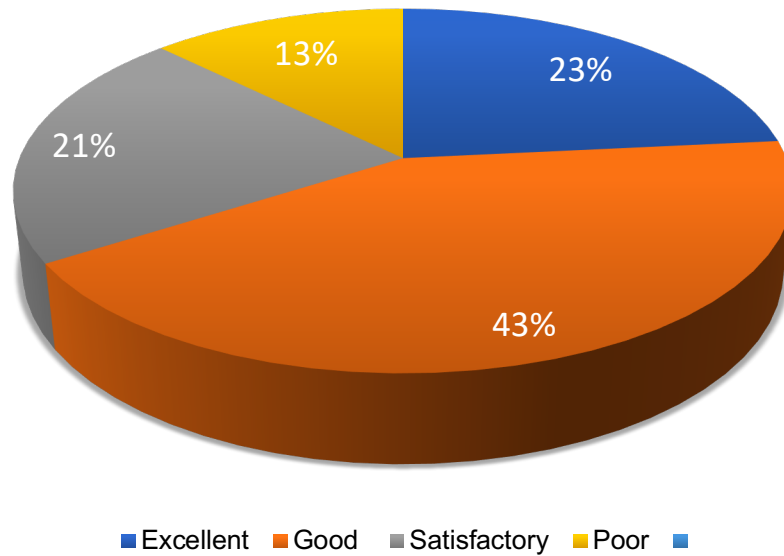


C7



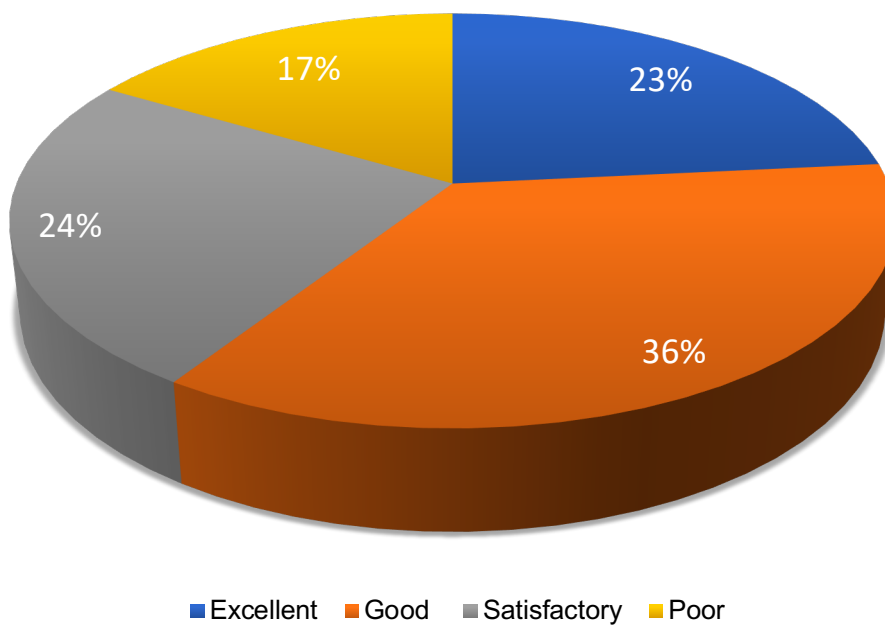
C8

Library Assistants are helpful and cordial



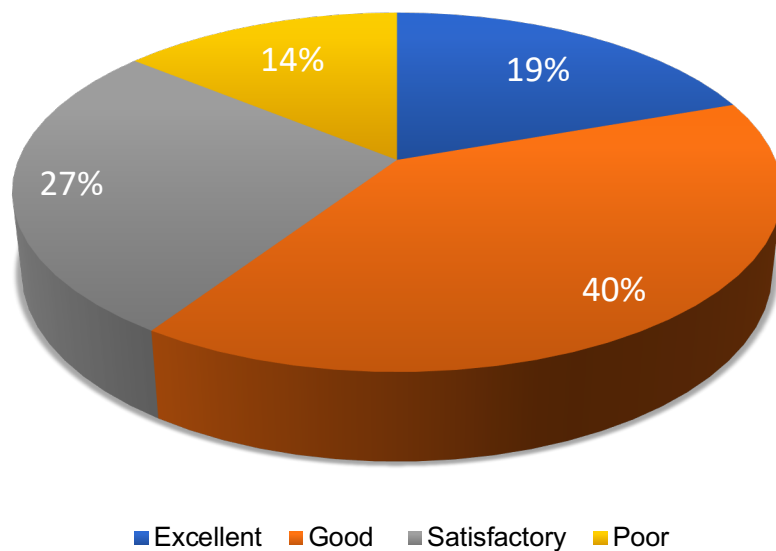
C9

Availability of e-resources/Reference Books and Journals



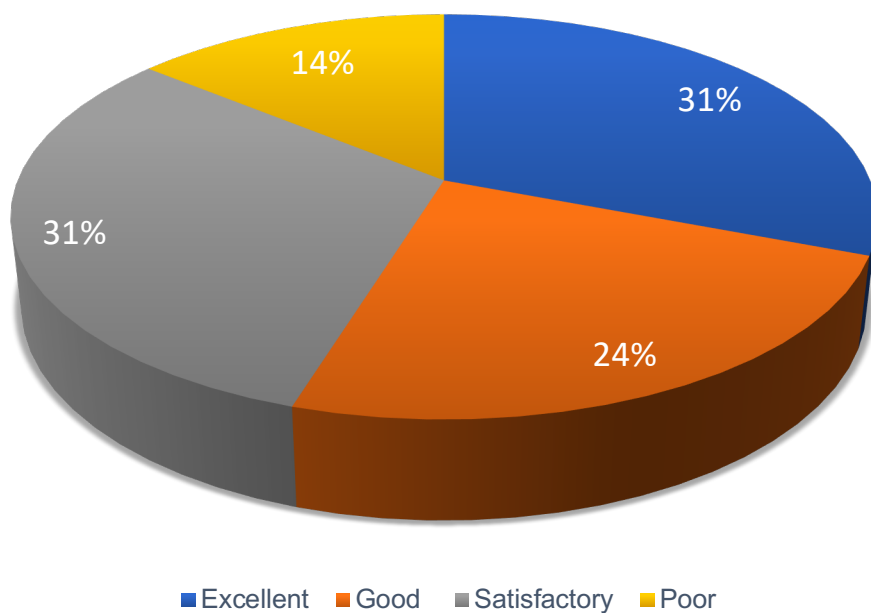
C10

Comfort in the use of the reading room in the Library

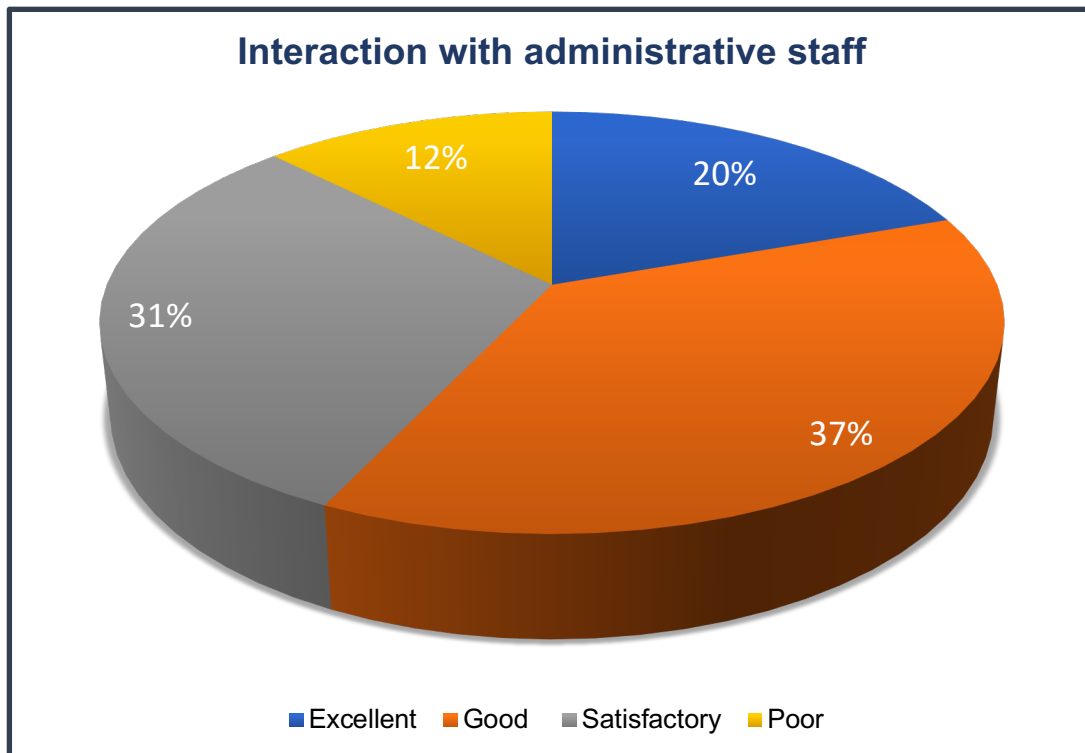


C11

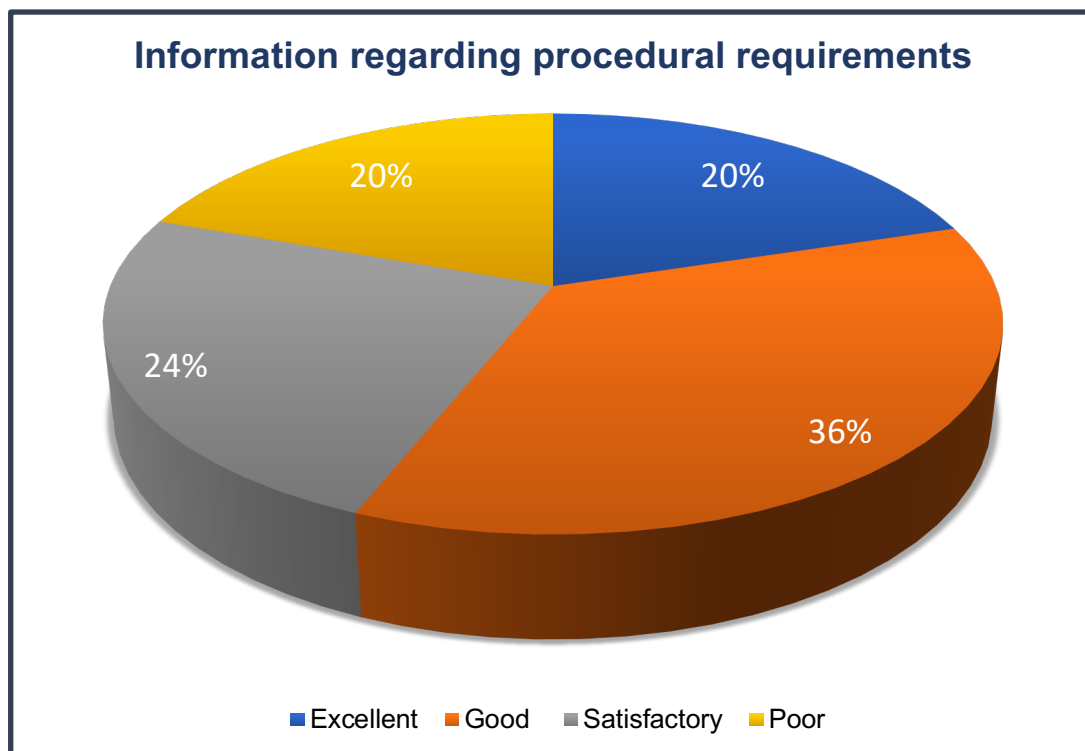
Availability of information /Notice.



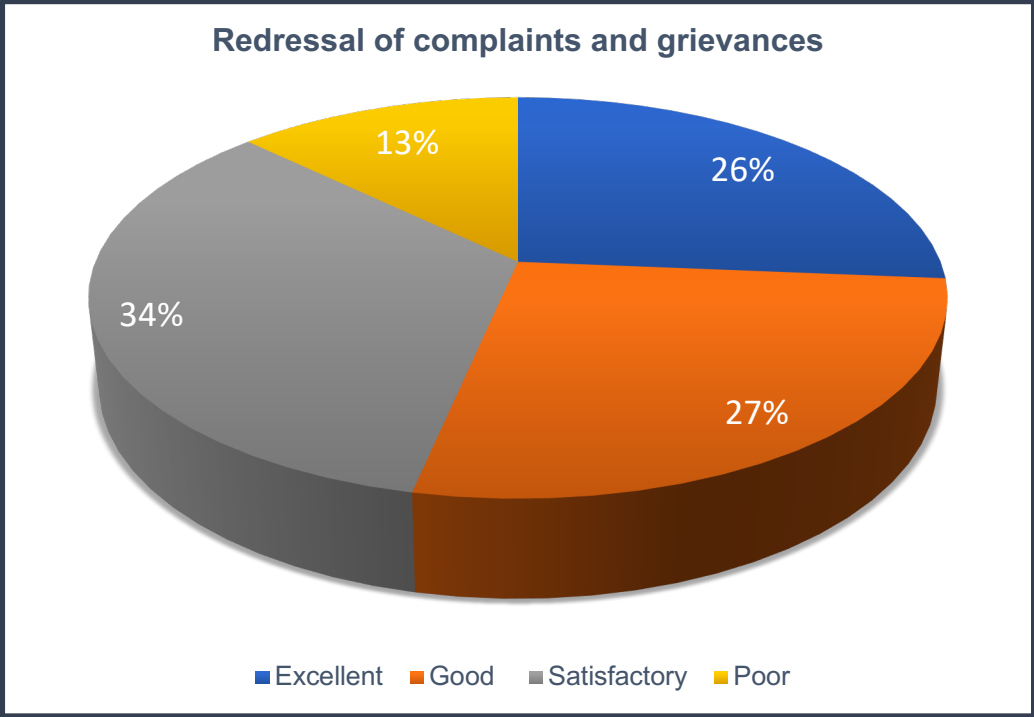
C12



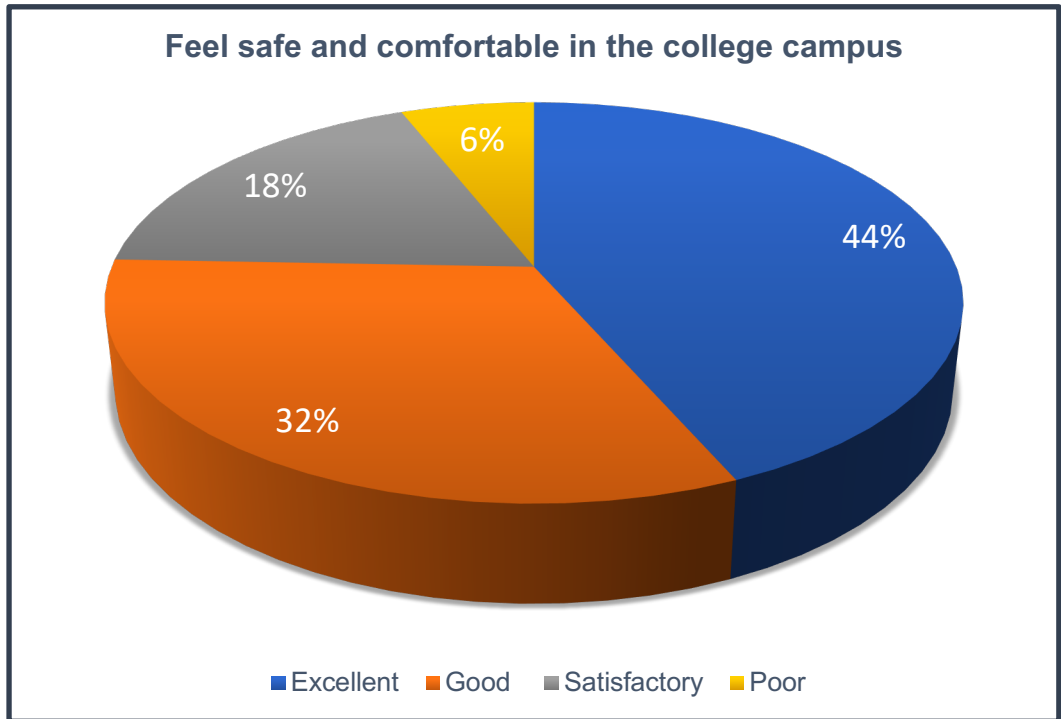
C13



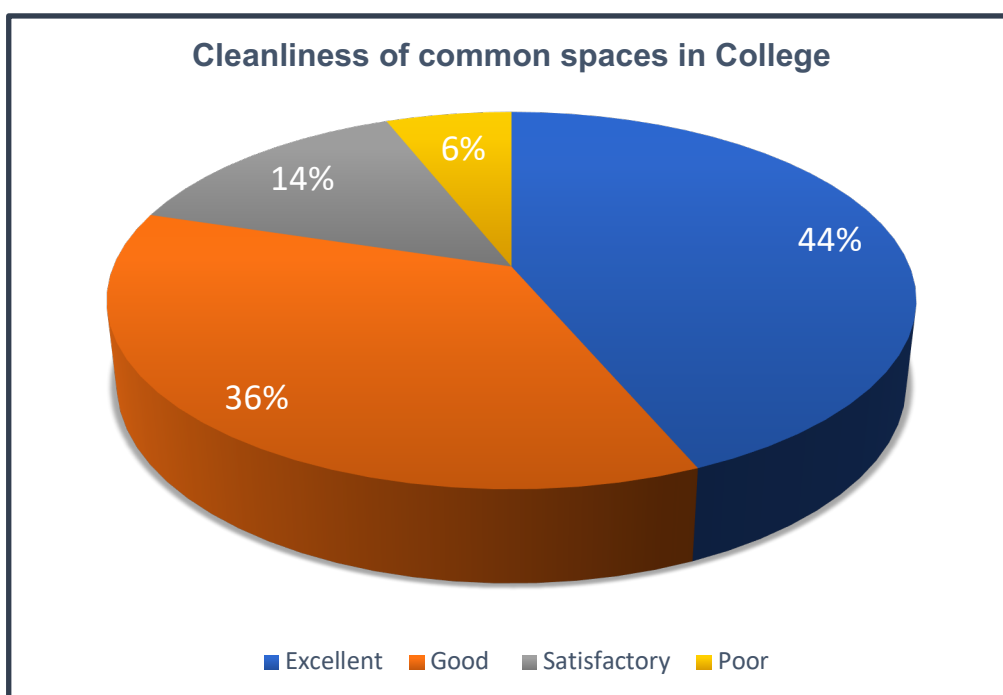
C14



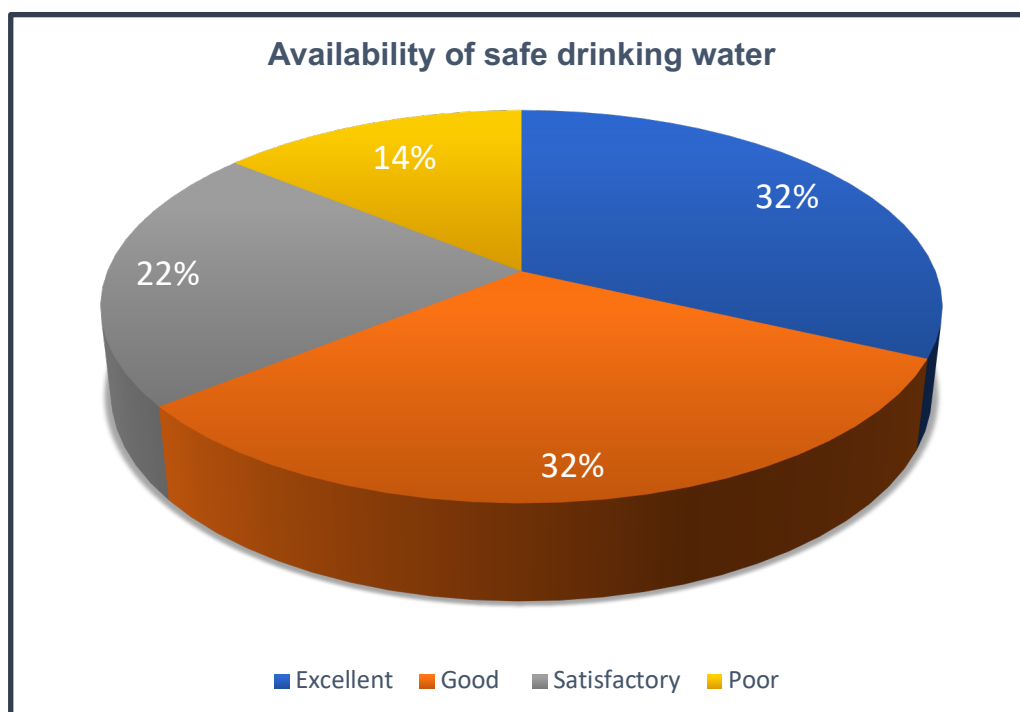
C15



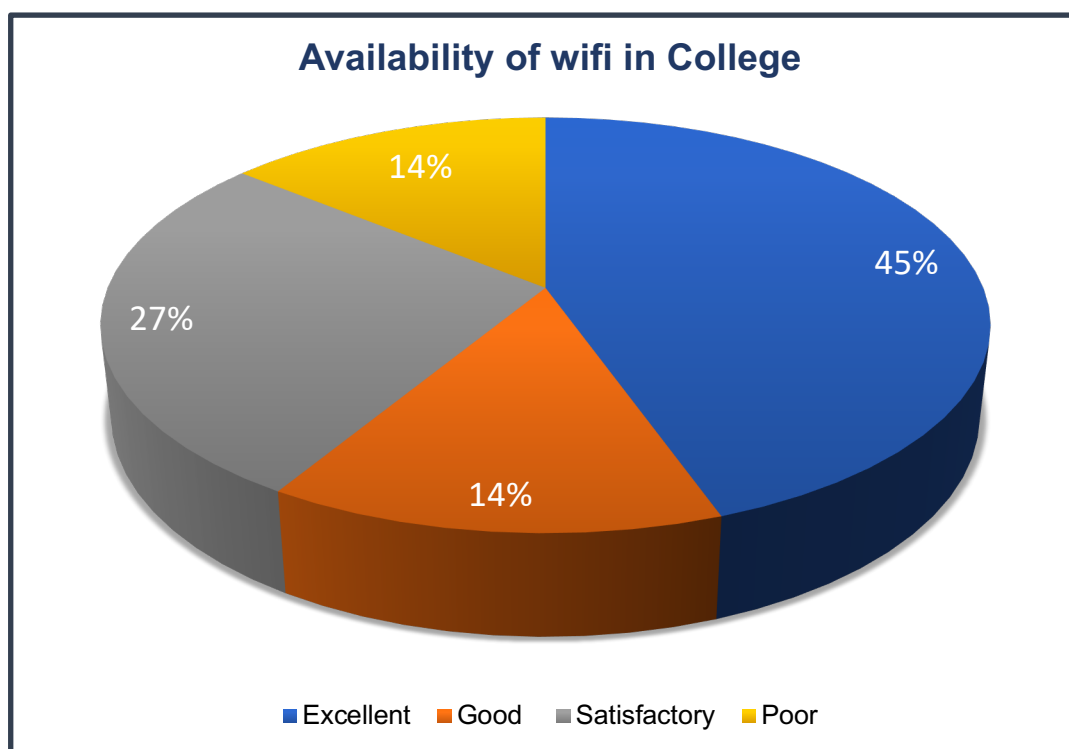
C16



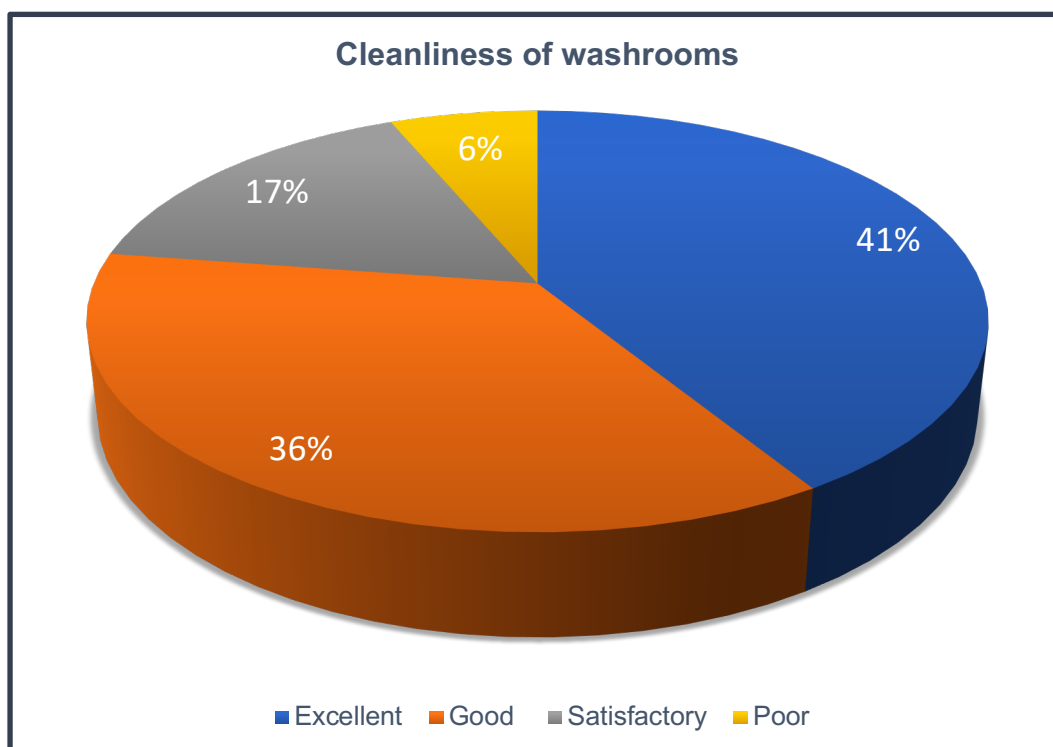
C17



C18

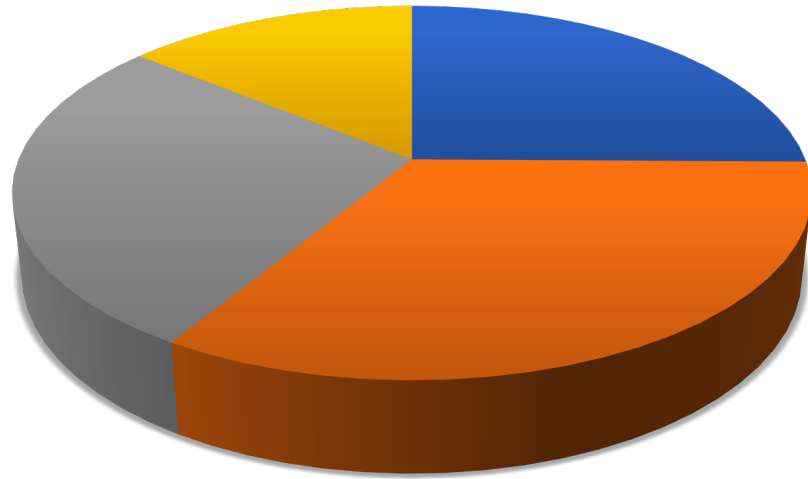


C19



C20

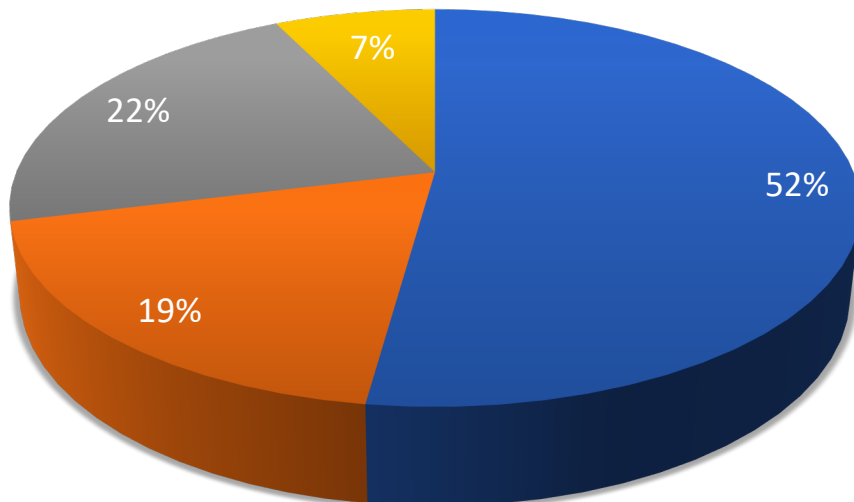
**Involvement in co-curricular activities
according to one's interests**



■ Excellent ■ Good ■ Satisfactory ■ Poor

C21

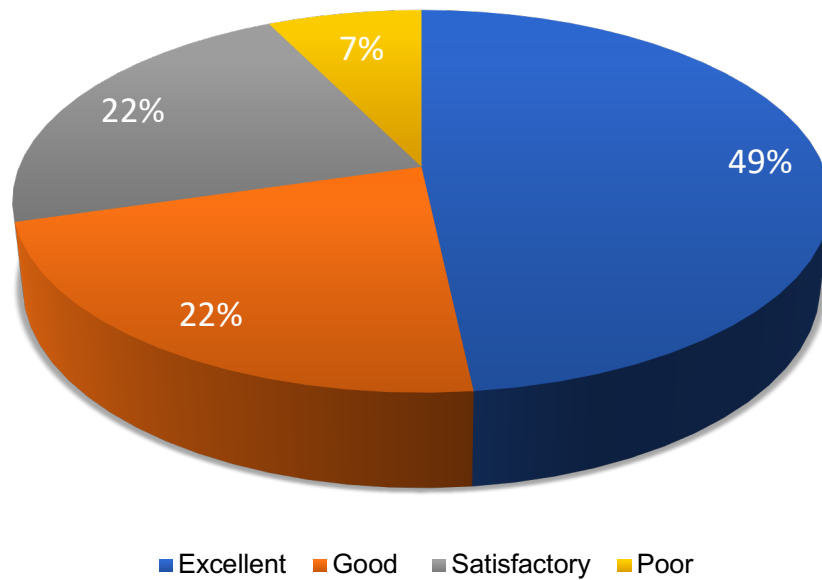
**Freedom of functioning in activities and
societies**



■ Excellent ■ Good ■ Satisfactory ■ Poor

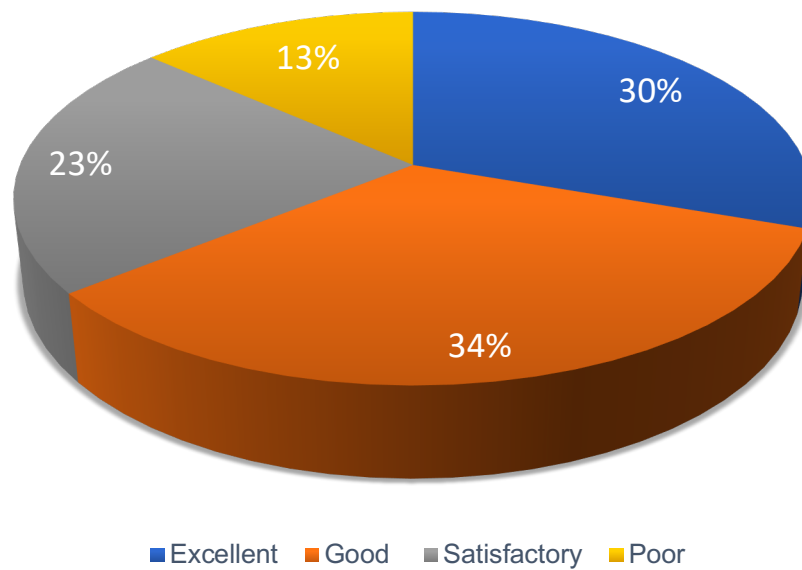
C22

Fair and impartial dealing in co-curricular activities



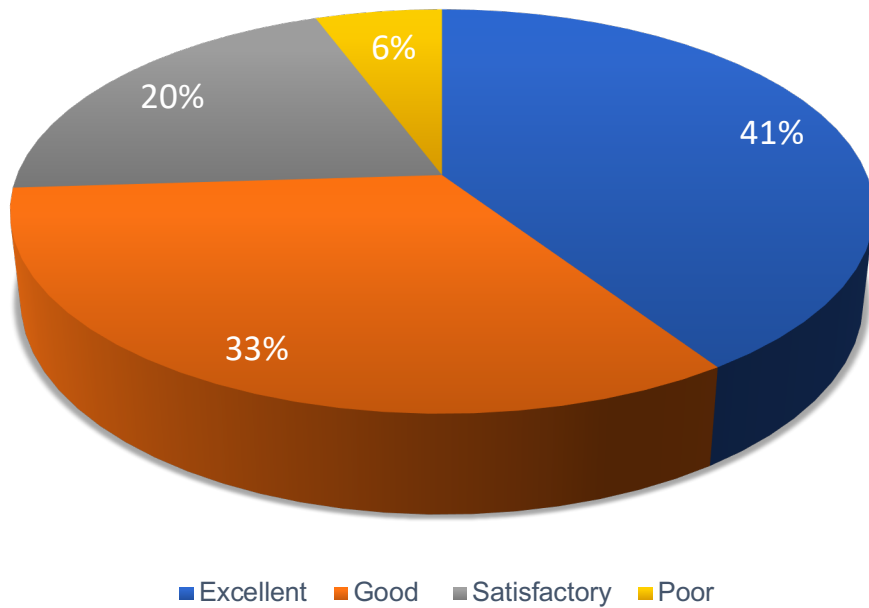
C23

Opportunity provided to showcase talent and develop leadership qualities



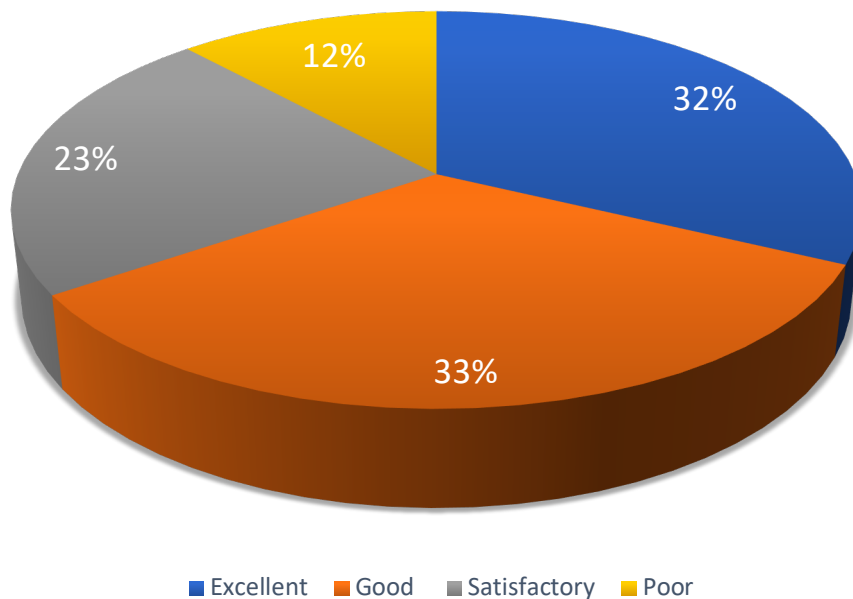
C24

Regular information is provided about placement cell activities



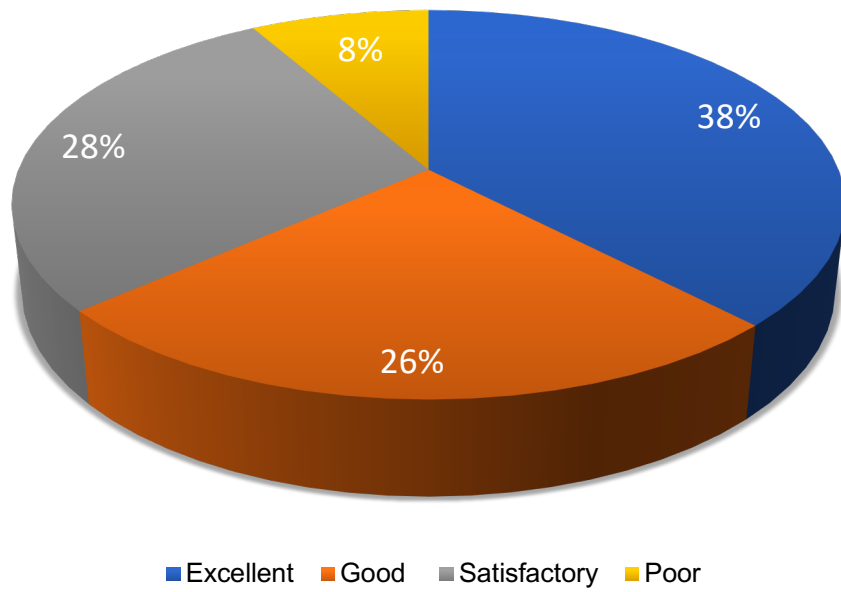
C25

Orientation programmes are conducted to improve our skills, personality, and employability



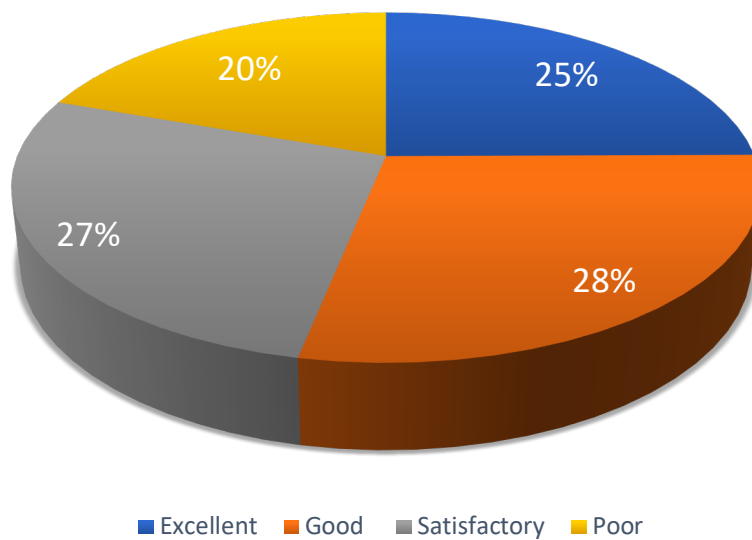
C26

Sufficient number of employers are invited



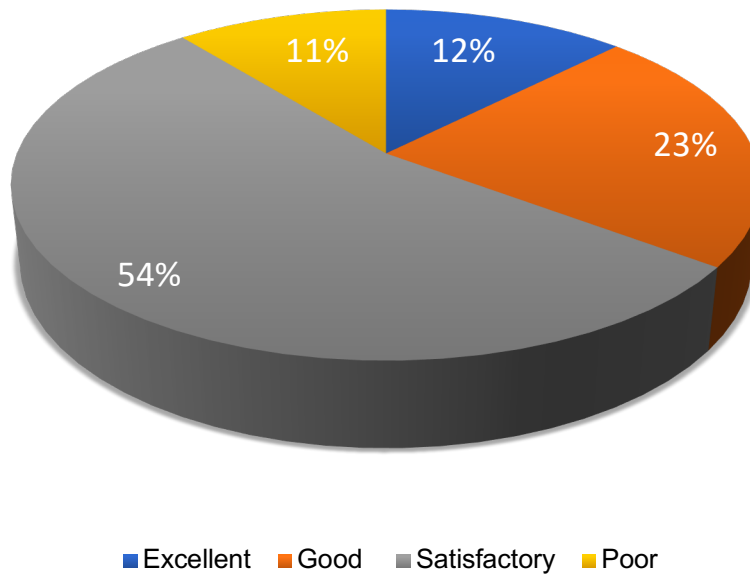
C27

Indoor games for recreation is available in common room



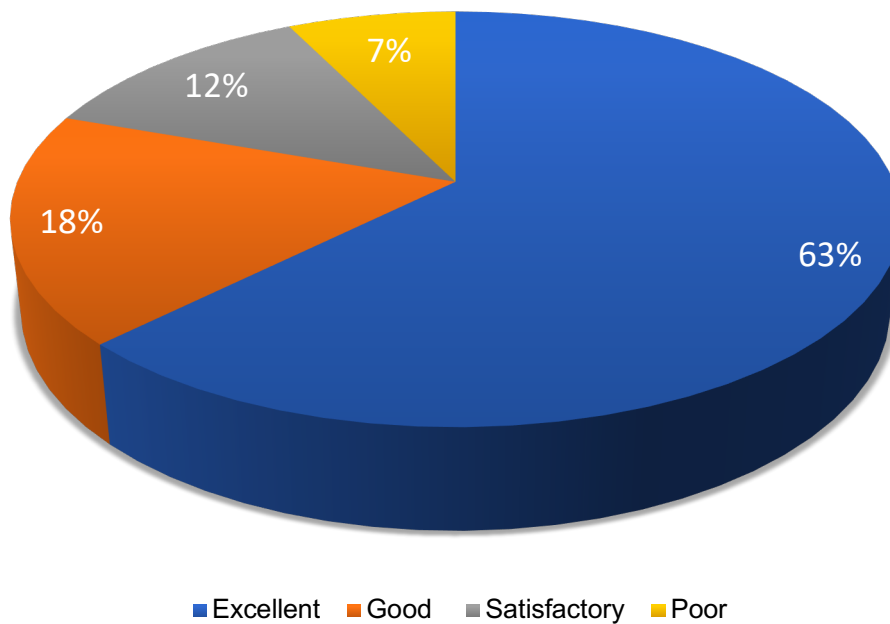
C28

Students with inclination in sports are encouraged and trained



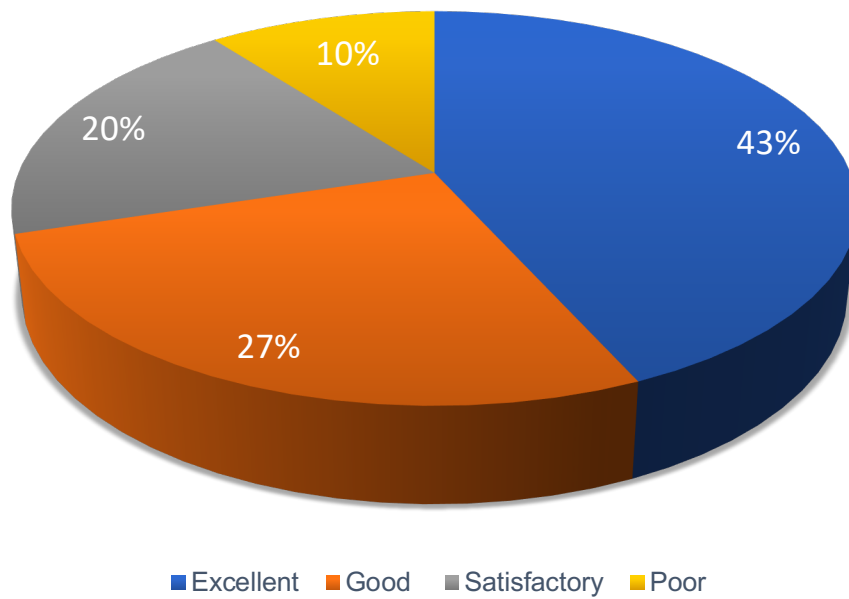
C29

Principal is easily accessible to the students



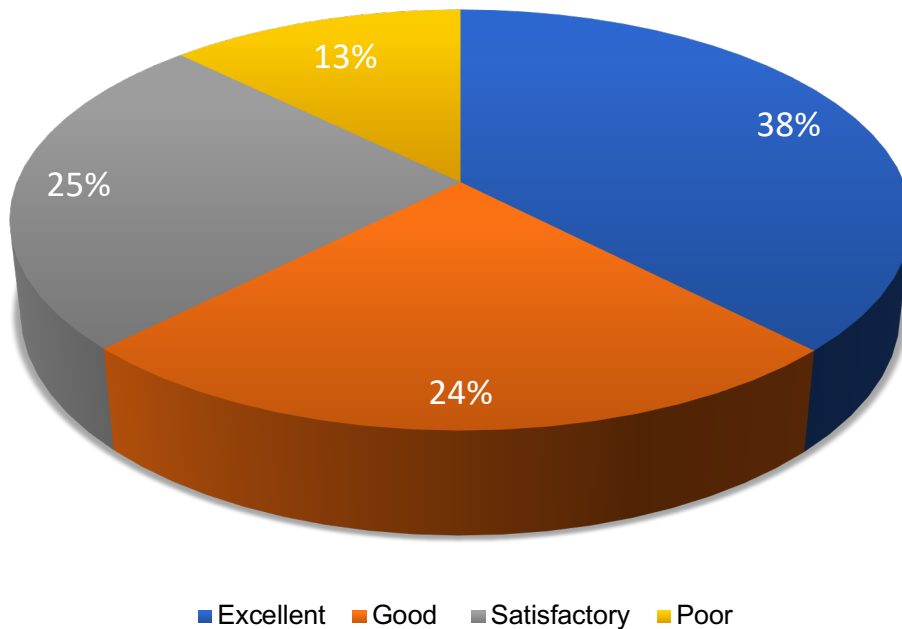
C30

Meeting with Principal greatly helps in grievance – redressal



C31

Effective grievance mechanism



C32