

Department of Economics and Business Economics

ACTION TAKEN REPORT

Issues raised by students and parents during regular interactions and Parent-Teacher Meetings

S No.	Issue Raised	Action Taken
1	Parents raised concerns for the online examinations of the students	Students' queries were forwarded to the examination committee and it was ensured that their issues are resolved. They were added in a common WhatsApp group where updates were given time to time
2	Concerns were raised regarding study material and books	Concerned teacher assured them that proper guidance and notes are being provided. Students were given E-material through Google Classroom
3	Students felt hesitant during presentations and the nature further aggravated due to online mode	Teachers adopted interactive teaching methods like Role Play and Flipped Classroom Teaching methods. Students were encouraged to prepare and teach particular topics as teachers. This activity had a positive impact on the student confidence
4	Some students raised concerns over study material in Hindi language	Reference books in Hindi language of the specific papers were ordered in the library. For online accessibility scanned PDFs were also shared
5	Students inquired about the career options and other study routes after graduation	Teachers discussed regarding various options in the classes. Feedback was shared with Mentoring Committee of the college and through Mentoring the Mentor Programme teachers were trained and information was imparted to students
6	Students found it difficult to cope up with normal life after the colleges reopened	Teachers had given counselling and given them more time to adjust. Further, they repeated topics undertaken during the online classes
7	Miscellaneous queries	The concerns were resolved time to time